# ANOTHER SUCCESFUL MONTH OF PRIDE



THE UFCW LOCAL 832 MEMBERSHIP MAGAZINE

JULY / AUGUST 2023

# TELEPHONE TOWN HALL GENERAL MEMBERSHIP MEETINGS

# IN 2023

# Tuesday, September 19 Tuesday, November 14

Starts at 7:00 p.m.

Join the meeting by phone! It's easy – we'll call and invite you in!

If you don't receive a call by 7:10 p.m. on the day of the meeting, call 1-877-229-8493 and enter ID Code: 112418 to join the meeting.

The President's Report, Secretary-Treasurer's Report and the minutes will be online before the meeting for you to review.

# UFCW832.com/GMM



**President** Jeff Traeger

Secretary-Treasurer Marie Buchan

Executive Advisor to the President Ron Allard

Director of IT, Facilities and Privacy Max Paches

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**Deborah Jones** Sandy Barylski **Deb Stewart** Kathy Brnjas Alex Ciumac Wes Connell **Charlene** Desjarlais **Dianne Gibson-Pierce Dave Hamalainen** Lisa LaRosa Frank Manaigre Colin Marnoch Cosmo Paton Dean Rodwell **Roger Siemens** John Sulyma Malcolm Welch Tim Whitford

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Legal Counsel Debra Malmquist

Education and Training Erin Selby

Organizing Loreto Gutierrez

Negotiators

Blake Crothers Phil Kraychuk Joe Carreiro

IT and Facilities Ericson Ortega

Communications Chris Noto Crystal Klippenstein

# **ON THE COVER:**



Our UFCW 832 Pride float making its way down Memorial avenue at the start of the Pride march.

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#### AS LONG AS THE SUN SHINES, THE GRASS GROWS AND THE RIVER FLOWS.

UFCW Local 832 acknowledges that we are gathered and work each day on ancestral lands, the traditional territory of the Anishinaabeg, Cree, Oji-Cree, Dakota, and Dene peoples, and on the homeland of the Métis Nation. Our offices are located on Treaty 1 and 2 territory and our work extends into Treaties 3, 4 and 5.

We recognize the injustices done to the Indigenous peoples of this land and are committed to supporting and collaborating with Indigenous communities in the spirit of truth and reconciliation.

## **UNION OFFICES**

#### Winnipeg

1412 Portage Avenue Winnipeg, MB R3G OV5 204-786-5055 1-888-UFCW-832

#### Brandon

530 Richmond Avenue E. Brandon, MBR7A7J5 204-727-7131 1-800-552-1193

Neepawa 342 Mountain Avenue Neepawa, MB R0J 1H0 204-717-8318

## **TRAINING CENTRES**

#### Winnipeg 880 Portage Avenue Winnipeg, MB R3G 0P1 204-775-8329 1-877-775-8329

Brandon 530 Richmond Avenue E. Brandon, MBR7A7J5 204-726-8337 1-800-552-1193

## **IMPORTANT NUMBERS**

**Jointly Trusteed Health and Welfare** Plans (PBAS): 204-982-6070 CCWIPP: 1-800-387-3181 MFCW Dental Plan: 1-800-952-9932



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Jeff Traeger President

# I Don't Work Here!

As a result of the pandemic, people realized what we at UFCW have always known: that workers at retail locations are an incredibly important part of our society. Without these workers our daily routines would grind to a halt as we wouldn't have food on the table for our families or access to the medicines and supplies we need to live each day.

In a world that technology is constantly making a little smaller, we need to realize that all of us are connected and that we share many of the same life experiences. The prices at the grocery store, for example, are the same for those who work at the store as they are for consumers – something to keep in mind when complaining about inflation at the till.

Retail workers at pharmacies, in cannabis shops and at liquor and grocery stores have always had inherent risks in their work, such as violence and theft, and during the pandemic they faced added health risks simply by going to work each day on the front lines.

The latest risk to these workers, however, doesn't come from a virus, from violence or even from the cost of living that's eroding the value of their paycheque. The new risk to their livelihood comes from their employers, who are doing everything possible to push customers through self-checkout stands so they can reduce labour costs and drive profits even higher.

It's no secret that Canadian grocery chains like Loblaw and Sobeys are making record profits at a time when Canadians are struggling to pay their food bills – Loblaw posted a \$529 million dollar profit in the last three months of 2022 and Sobeys' profits jumped to over \$200 million in 2022. CEOs like Galen Weston Jr. at Loblaw still want more.

To get more, they want to push their labour costs on to you, the customer. They want you to do the work of a cashier by scanning and bagging your own groceries for free so they don't have to pay a cashier to do it. Cutting cashier hours will eliminate good paying, steady jobs and put that money into the pockets of their shareholders and senior managers instead of lowering the cost of food for their customers.

Some grocery stores are already running several hours a day without cashiers so customers are forced to self-scan.

If you think this is as wrong as I do, here's what you can do to show support for all retail workers:

- Watch for our public campaign starting later this year exposing the real motivation behind the surge in self-checkouts.
- Remember the connection you have to the person at the till and choose to be kind.
- Refuse to be free labour for the Galen Weston Juniors of the world and insist on having your purchases scanned and bagged by a cashier. And when asked by store management to use a self-checkout, simply say "I'm sorry, but I don't work here."

# Loblaw Bargaining is Underway!

During the month of June, the parties met four times to start the bargaining process. We have more dates set for July and August and by the time early September arrives we will be bargaining every day until your contract expires on September 28, 2023. Our hope is to obtain a tentative agreement for you, our members to vote on at that time.

This is the first round of bargaining with Loblaw since the pandemic, and your bargaining committee will be pushing to ensure that all of our Loblaw members get the best deal possible. We have formed a sub-committee team that will go around store-to-store to collect your correct contact information, especially your email address.

By giving us your email address, you'll receive bargaining updates faster than traditional mail, and when it comes time to vote, you'll be able to vote online quicker and easier.

This committee will also be in the stores providing critical updates on bargaining between now and September 28, 2023.

If you have any questions, contact your union rep.

## Visit UFCW832.com/Loblaw/ for bargaining updates

# Meet Your Loblaw Sub-Committee

The sub-committee will be visiting Loblaw locations around the province to talk to fellow members about bargaining. They will go around and verify your contact information, and also help deliver any central bargaining messages from the bargaining committee.



DEBORAH RASMUSSEN Store 7074



CAITLIN EAMES Store 3610



MABEL FRECHETTE Store 1514



KATHY COULOMBE Store 1514







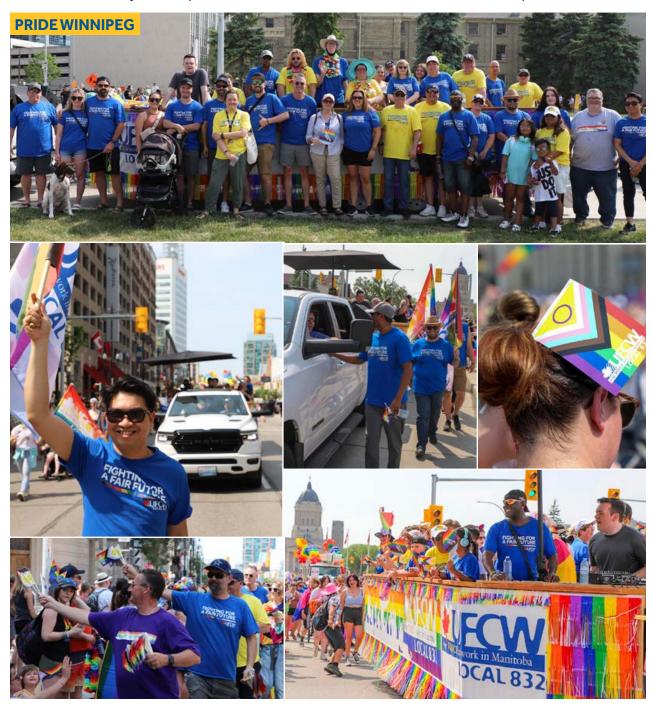
DAPHNE RODRIGUEZ Store 1511



LORNA PARAGAS Store 1511



June is Pride month and UFCW 832 has always been a strong supporter of the 2SLGBTQI+ community. Here are just a few photos from some of the events we attended around the province.









Phil Kraychuk Negotiations

# Asking Questions to Set Realistic Expectations

Bargaining is an exciting time: you get to submit proposals and try to make improvements to your collective bargaining agreement (CBA). We get to go to your employer, highlight your hard work and push for the things you deserve.

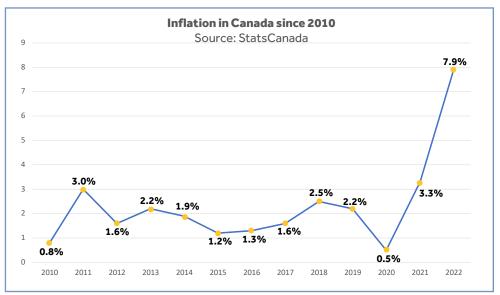
Often, bargaining themes persist across multiple workplaces, such as increased benefits, sick time or hazard pay during the pandemic. These themes come and go, but the one consistent item we push for across all negotiations is money!

Inflation is wreaking havoc on our ability to afford the basics, and it's created expectations that, in some cases, cannot be met. Recently, we've seen many employers provide a more generous offer at the bargaining table because of inflation, but unfortunately, that can't be said for all.

We generally get the best outcomes at the bargaining table, but there are situations where the final CBA numbers are out of our hands. In Manitoba, when a strike lasts more than 60 days, we can file for Alternative Dispute Resolution (ADR), and the agreement goes to a third party to review both sides and decide the final outcome. In that situation, the question often used for the basis of decision is: would the parties have agreed to this had they normally bargained it?

If the answer to that question is no, then our ask may not be realistic and we need to set a new expectation. For example, asking for wage increases that match the cost of living is a justified expectation, but it isn't always a possible outcome.

The goal is always to get every penny we can, and if we think the employer has money, we will go after it. If the money isn't there, or if the employer isn't willing to bring enough money to the table, your bargaining committee will discuss whether we're likely to get a better amount from a third party, and the financial hardship of a strike will be worth it. Your bargaining committee will use these questions to form the recommendation they make to you, but it's up to you to choose the outcome and how you vote.



You can see the inflation rates over the years in the graph above. We don't yet know what 2023's inflation rate will be.

# If something isn't working like it should, SPEAK UP

If you notice something at work that doesn't line up with your collective agreement, ask questions! It may not just be you experiencing this. Letting your shop steward or union rep know could benefit more members than you could imagine!



Their CBA said you qualify for Tier 2 benefits when you average 32 hours or more per week during any 13-consecutive-week period, but Loblaw was saying there were four reference periods per year used to determine eligibility.

We filed a policy grievance against their employer and as a result...



members from Loblaw qualified for Tier 2 benefits that included increased prescription drug and short-term disability coverage!

Loblaw was required to pay out unresolved or denied claims dating back to September 2018 for members who submitted receipts.

Members who submitted receipts were paid out an average of \$996.42.

Contact your full-time union rep by visiting ufcw832.com/members/



Shown above are the 22 delegate<mark>s elected to repr</mark>esent Local 832 at the UFCW International Convention in Las Vegas. Debbie Jones wrote the following article and can be seen in the front row in the orange shirt.



Over 2,000 delegates and guests from across North America gathered to set the course for the next five years at the 9<sup>th</sup> UFCW International Convention. I was proud to represent UFCW 832 and make sure the voices of my sisters, brothers and siblings from Manitoba were heard.

- We had difficult discussions, but were reminded that we are all part of the UFCW family and all working to make a better life for our members, for all workers and for our communities.
- We attended educational sessions to learn and share ideas on becoming better allies to members who identify as women, immigrants, 2SLGBTQI+ and young workers.
- We celebrated the amazing work UFCW members did during the pandemic to ensure food chain supplies continued, shelves were stocked, medications were dispensed and our families were cared for. UFCW security guards ensured we were protected at work and when out and about.



UFCW 832 union reps standing in line to speak at the mic to a resolution.

We highlighted our victories at bargaining tables, in organizing and in fighting governments for a better life for workers. Victories like:

- Manitoba becoming the first jurisdiction to have legislated, paid time off for domestic violence survivors;
- British Columbia getting National Truth and Reconciliation Day recognized as a statutory holiday for all workers;
- Michigan repealing right to work legislation; and
- Canadian federal legislation ensuring that workers' pensions are first in line before creditors, banks and shareholders when a company has to close.



International President, Marc Perrone addresses the convention.



UFCW 832 President Jeff Traege speaking to a resolution.



UFCW 832 Secretary-Treasurer Marie Buchan nominating President Traeger to International Vice President.

We recommitted to helping elect labour-friendly candidates into every level of government to ensure our voices are heard in the halls where decisions are made and workers get the legislation that they need to thrive, be safe and have dignity.

We stopped to remember and honour those who we've lost over the last five years, to remember the sacrifices they made and the positive impact they had on the lives of working people.

It was a busy but amazing week and I returned home with a renewed pride in our union and an energy to keep fighting to make work better, fairer and safer for all Manitobans! I also promise to make sure every worker will feel like family in our union, that they will know they are safe, seen and important.

When we work together, we can, have and will change the world.

Deborah (Debbie) Jones is a familiar face to many in our union. She works for Garda and has been the guard at the Winnipeg Training Centre for 12 years. Debbie is a passionate union activist, having been on 832's executive board for over 25 years and currently serves as our Recorder. She proudly represents our members as co-chair of the Manitoba Federation of Labour women's committee and on the Winnipeg Labour Council's board as a first vice-president.

# Filipino Heritage Month!

Philippines Independence Day was on June 12 but the entire month of June is Filipino Heritage Month in Canada. It's a month meant to celebrate Filipino culture, traditions and languages as well as the contributions made by Filipino-Canadians.

#### Winnipeg Filipino Street Festival



### **Neepawa Filipino Heritage Celebration**



# **Thompson Nickel Days**

Nickel Days also took place up in Thompson! UFCW activists joined the Thompson Labour Council in the Parade.





# 2023 CLC Convention CANADIAN LABOUR SETS ITS PATH FORWARD

In May, a group of UFCW 832 staff, leadership and executive board members attended the Canadian Labour Congress's (CLC) convention in Montreal. The CLC represents over three million Canadian workers. They advocate for issues that impact working people, such as wages, workplace health and safety, pensions and retirement security, social and economic justice, and access to health care and child care.

For this convention and many others, attendees have the chance to submit proposed resolutions that are debated and adopted as policies at the event. For the CLC, these policies become the progressive agenda for their work for the next three years.



Another key item that happens at this event is that attendees elect CLC officers. Bea Bruske, the CLC's current president, was re-elected with her team for another three-year term. Bea is a UFCW 832 member and our former secretary-treasurer and we wish her and Team Unite the very best in achieving some big wins for Canadian workers!





Malcolm Welch (left) talking on the convention floor with union negotiator, Joe Carreiro.

#### Malcolm Welch UFCW 832 Executive Board Member

There is a lot to be said for solidarity.

In Montreal, I had the honour of speaking to a resolution addressing systemic racism. This topic is important to me because I dealt with racism throughout my years in school and it still exists today in so many ways. There were so many other important resolutions that were discussed on topics such as reconciliation, organizing and violence in the workplace.

We were there with just under 2,000 people from across Canada: that is a lot of activists. The room was full of emotions, strength and power. It reminded me that when I am doing my job as a shop steward or working on other union business, I am not walking alone.

We heard from Chris Smalls, a labour organizer known for his role organizing an Amazon warehouse in Staten Island. He was a phenomenal speaker and motivator.

Being at the convention was very enlightening. I was able to bounce ideas off of other union members and they were able to do the same with me.

My highlight was when all delegates marched through the streets on the final day. All of the unions came together with their different flags and one common goal: to make things better for our fellow members and ourselves.

Malcolm Welch has been a member of UFCW Local 832 for 38 years and an activist for over 20. He worked at Safeway for 31 years before moving to his current position at Red River Co-op. In addition to his work as an activist, Malcolm joined the executive board two years ago. He's also involved in the newcomers and workers of colour committee, and in organizing drives as a Special Projects Union Representative.



Cosmo Paton (right) walking in March through downtown Montreal with President Jeff Traeger (Left).

## Cosmo Paton UFCW 832 Executive Board Member

I'm inspired to learn more so that I can do this work as a career.

This was my first time attending a union convention and I had a great time. I met other activists and was surprised by how many people at convention I already knew.

I was nervous to speak to a resolution because I've never done public speaking and the amount of people in the crowd was the same as the population of my hometown! However, I had support from the other UFCW 832 delegates and Marie Buchan, Secretary-Treasurer offered to stand with me so that I wouldn't be up at the mic alone.

I prepared a speech on the importance of protecting reproductive rights, including the rights of our trans and non-binary siblings, but we ran out of time and didn't get to that resolution during the convention.

I loved the atmosphere of the convention and that it focused on things that mean a lot to me. It made me think about going back to school so I can study labour and take action on things that I'm passionate about.

Cosmo is one of our newest executive board members, but has been a UFCW 832 member for 10 years. They work at Homestead Consumers Co-op in Carman where they're a shop steward and are active in many other community and union activities.

Cosmo has worked on several of our union's recent organizing efforts and is a member of the youth committee.

# **Training Centre Student Profiles**

The Training Centre is an exciting place on Saturday mornings. It's bustling with students from our English as a Second Language classes (ESL) and Adult High School program. It's difficult to explain just how much commitment these classes take. Most students are working full-time jobs during the week, balancing time with children or other family members, and are still finding time for class and studying!



Andres moved to Winnipeg from Colombia seven years ago and works full-time as a graphic designer.

He's taken English classes at UFCW's Training Centre on and off as time has allowed. Many of the English students stay for a conversation circle after class on Saturdays so they can practice with each other and Andres says that time has been invaluable in building up his confidence.



Mauricio is in Winnipeg as a visitor from Spain with his wife, who is studying at Red River College & Polytechnic, and his young daughter. The three of them usually attend the Saturday classes together (his daughter brings a book or her tablet because she's picked up English very quickly).

Mauricio works online for a company in Spain, which means he wakes up at 2 a.m. on weekdays so that he can work company hours. The ESL students have also created a WhatsApp chat group, so that they can practice texting in English. On days when there's no classes because of holidays, they often hop onto a short Zoom session so they can keep their conversation skills going.

Here's four impressive students who were part of our Saturday ESL classes from January to June.



Lisbeth moved to Winnipeg from the Dominican Republic one year ago and heard about UFCW's English classes on a Facebook Latinx group.

She likes the content of the classes, which cover Canadian culture and history, but says her teacher always leaves time to ask questions and have discussions about other topics when people see or experience things that they don't quite understand.



Lisbeth works at Maple Leaf's Paquin Road facility. She moved to Canada from Ecuador with her teenage son 1.5 years ago because she wanted a better future for him.

She's been participating in ESL classes since she arrived and appreciates meeting new people and being able to practice in a supportive environment.

Once finalized, we'll post class schedules for our fall classes at ufcw832.com/training

# Community Care Prevails in Thompson



Thompson has a small population of 13,000 but Manitoba's "Hub of the North" serves a regional population of 55,000, including 40+ remote communities that rely on its services for grocery, retail, health care and other essentials.

And while its reach is quite large, solidarity and community spirit prevail in the former mining town. One person who can tell you all about Thompson's small-town kindness is UFCW 832 member Manju Chopra, who works there for Impact Security. Four years ago, Manju took a temporary post in Thompson for 15 days because her company was looking for someone up there with the specialized training that she had. She liked the community so much she just kept adding more days until it began to feel like home.

This past April, after seeing a situation escalate into violence between an alleged shoplifter and another guard at her store, Manju stepped in to try to help. The shoplifter threw a shopping cart at her, hitting her on the head and causing a significant wound. She fell over and the store's customers jumped in: they cared for her, called for help and detained the person who was attacking the guards.

Manju needed 17 staples to close the wound and the attack got attention worldwide, including several Indian news sources. While she was at home recovering, members of the community and her colleagues checked in on her. She was showered with chocolates, balloons, cards and lots of support.

When asked if she's somewhat of a local celebrity, Manju laughs.

"I talk to everyone and I know their names," she says. "They call me mom, give me a hug and shed tears. I give everyone love and it comes back to me 100 times."

In addition to her union rep, Mike Howden, who was checking in with her and helping with her Workers Compensation Board claim, Manju had other union-minded folk reach out to ensure she was filing a claim and making sure she was getting reimbursed for her lost days of work along with the ambulance and prescription charges.

One of those people was Melanie Kelly, a former UFCW 832 executive board member who's now working as a realtor. She knew Manju from shopping at her store and had once helped her there when a customer went into medical distress. Having worked in unionized workplaces for many years, Melanie knew how important it was for Manju to ensure she filed a WCB claim and checked in on her several times to convince her of its importance.

"You see her every time you go into the store and she's such a sweetheart," says Melanie. "She returned to work so quickly and I just kept telling her, 'You're not just doing it for now, you're doing it in case there's any side effects later'."

Manju is eager to thank all of the people who have supported her since her attack. She says her employer, the union, her colleagues from the store and many of the customers have helped her in her recovery. She appreciates the help the RCMP gave her that day and the work they are now doing by monitoring the parking lot at her work to keep everyone protected.

# Join us this summer for AFTER WORK ZUJANABAA

In support of Ikwe-Widdjiitiwin, a shelter for Indigenous women and their children.

# 5:15 - 6:15 PM MONDAYS\* VIMY RIDGE PARK

\*July 10, 17, 24, 31 and August 7, 14, 28

# ALL ARE WELCOME

# Please bring a donation for IKWE as your attendance fee:

- New towels or blankets
- Warm winter items: scarves, toques, mitts
- Toys, clothes and books (new or used)
- Nut-free snacks



# WCB APPEAL UPDATE

We have an update on one of our security members, Shari Malazdrewicz, who was initially featured in Sept/Oct 2022 issue for her work appealing a Workers Compensation Board (WCB) decision.

In a period of two months in 2021, Shari was in two car accidents while working, both causing concussions and requiring significant treatment. WCB told her to return to work despite her doctor's guidance to stay home and continue treatments and the WCB terminated her benefits.

Shari was overwhelmed and reached out to her union rep, Sandy Forcier, for support. He directed her to the Worker Advisor Office (WAO). The WAO provides free and confidential services to injured workers and their families who require assistance with the WCB system and appeal process.

The appeal took over a year. During this time, Shari was struggling with her ongoing symptoms, she wasn't working and could not afford to pay out-of-pocket for the treatments her doctor recommended. She pleaded with her health care providers to provide clearance for her to return to work on modified duties.

Our last story ended on a positive note. In June 2022, Shari won her appeal and was entitled to wage loss benefits dating back to May 2021. Unfortunately, that good news was short lived. A week after that decision, the WCB let Shari know the wage loss benefits she was now entitled to would only be extended up to July 2021 (two additional months). Shari's advisor appealed the decision. They highlighted all of the medical documentation provided throughout her previous appeal, which explained that she was not yet able to return to work. Unfortunately, the WCB held to a medical advisor's decision from July 2021 and did not review any of this information.

During this hearing, Shari's employer also stepped in, arguing that the injuries she initially sustained in the car accidents made a pre-existing condition worse and that it was important for the panel to address whether the worsening of a pre-existing condition was at play. They also acknowledged that they had sought and been denied cost relief on her claim.

The good news? Shari was awarded her second appeal! Based on all of the evidence, the panel decided she had sustained a loss of earning capacity and required medical support beyond the dates she was initially provided benefits for. The panel also said that it was apparent that the WCB didn't try to obtain or review any further medical info and their investigation was very narrow, which would have only resulted in one outcome.

Without the support of her union rep and the WAO, Shari would not have been aware of the help available to her, and it's available to you, too! If you need advice or assistance with WCB claims or appeals:

Phone 1-800-282-8069 and ask for the Worker Advisor Office at ext. 5787, or email wao@gov.mb.ca

# **UFCW 832 Retirees' Club Update**

# **URGENT NEED FOR BOARD MEMBERS**

We are still looking for board members who can attend our monthly meetings and share new ideas.

#### If we cannot maintain a board, we will have to dissolve the Retirees' Club altogether.

That means there will not be a means for retirees to continue receiving magazines, attend events, access scholarships for their family or take advantage of the Union Income Tax Service discounts.

If you are interested, please call 204-786-5055, extension 215, and leave a message. Someone will get back to you.



We are slowly returning to holding our luncheons and golf tournament! We ask for your patience as we start these up again as we have lost some of our board members who played large roles in planning our events. We held our first spring luncheon in over three years on May 16<sup>th</sup> and it was attended by 53 members. Congratulations to everyone who won a prize in our draws.





# **New Plan Websites & Member Portals**

As of April 17, 2023, the PBAS Group has launched Plan Websites and Member Portals for the following Plans:



For the above Plans, documentation has been moved from the **UFCW Local 832 website** to the respective Plan Websites and Member Portals.

Use the **QR code** or the **address** below your Plan name to visit the new Plan Website.



If you are an Eligible Member to one of the above Plans you should register for your new Member Portal. To sign up for your Member Portal visit your **Plan Website** and click **Portal Login** on the **Home** tab. Once on the **Portal Login** page click **Register here**.



Questions? Please contact the above phone number or email for your Plan.

# BREMATSON

DISABILITY ADVOCATES

# We Can Help

# **APPLY FOR GOVERNMENT** DISABILITY PROGRAMS

- O Are you on Long Term Disability and cannot return to work?
- O Have you been diagnosed with a medical condition over 12 months ago?
- Have you applied and been denied a disability benefit or credit?

#### What we do

We provide disability case management for individuals and their families. We work closely with people to guide them through difficult disability application processes.

#### **Canada Pension Plan Disability**

Brematson can manage all stages of the CPP-D application process. This includes the initial applications, reconsideration appeals all the way to the Social Security Tribunbal.

#### **Disability Tax Credit**

The second second second

Disability Tax Credits can be very complex. We can help you determine if you're eligible to apply and can also help you appeal a denied claim.

#### CONTACT US

PHONE: 204-774-7900 TOLL FREE: 844-661-7900 100-105 Fort Whyte Way Oak Bluff, MB R4G 0B1

www.Brematson.ca info@Brematson.ca

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