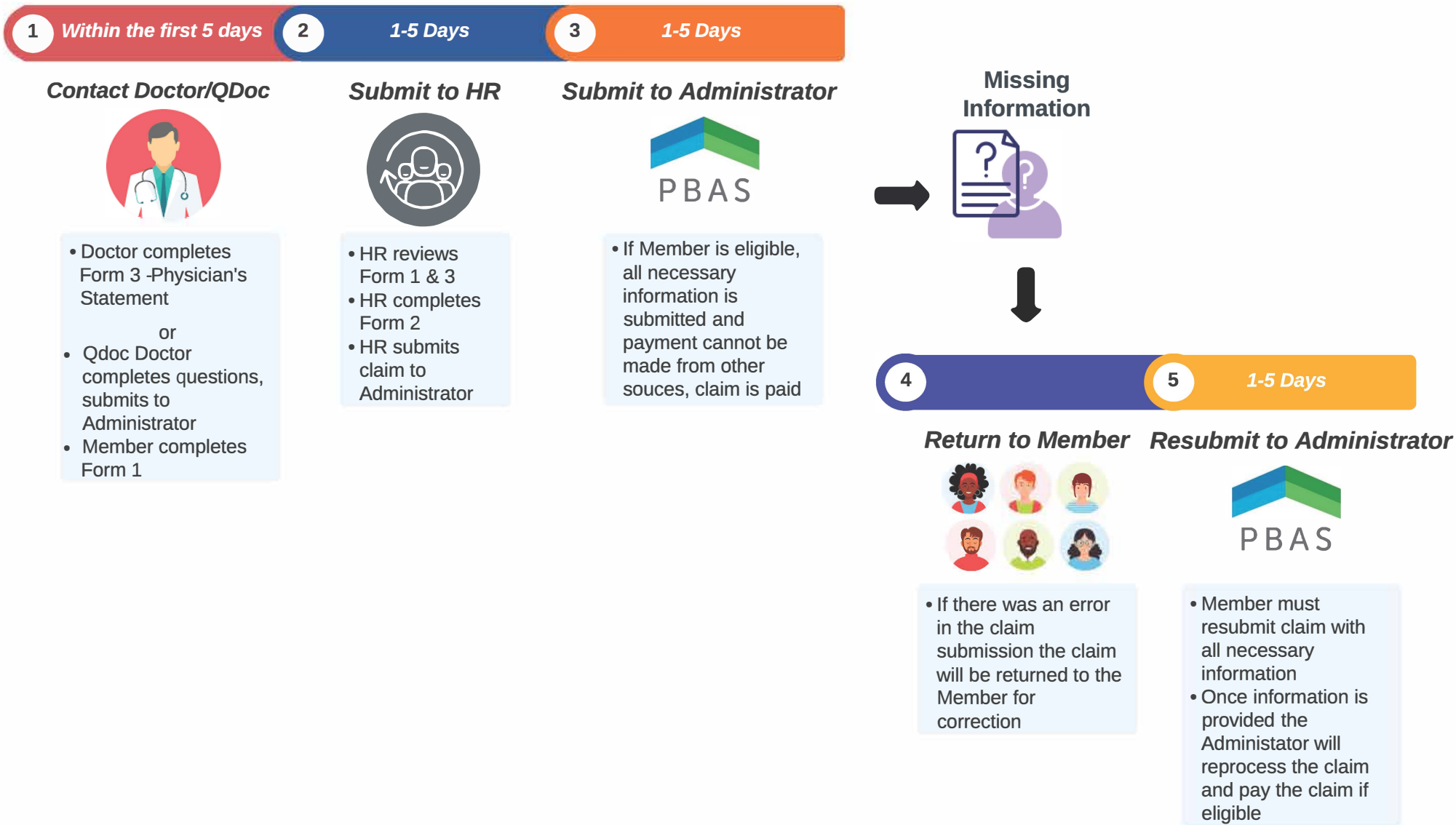


# Sick Pay Claims Processing Timeline



\*All processing times are approximations which may be influenced by a variety of factors